

**At MFYP Ltd, we want to ensure our learners have access to free, quality careers advice and guidance.**

What Information, Advice and Guidance (IAG) can I expect at Music For Young People?

We aim to provide you with comprehensive support through our **Information Advice and Guidance team**. Your mentor will support you through your time at Music For Young People through regular input in your course and also 1:1 support where needed.

Our staff can offer you the following services:

* Impartial and unbiased advice on the courses we provide.
* Information regarding the qualifications and career paths that our programmes offer.
* Guidance and support when you are facing personal difficulties.
* Referrals to other local learning providers if our courses are not suitable for you, or we cannot meet all your needs.
* Assessment to make sure the course level is right for you.
* Access to employability support, helping you with CV writing, application forms, interview tips and your personal skills.
* Access to advice on progression into work, apprenticeships or further learning.
* On some of our courses, we will help you access work placements.

**Our commitment to you**

You can also expect:

* You will get free access to the Internet for job hunting.
* Your meetings with your Tutor and IAG Adviser will remain confidential[1].
* We will actively promote Equal Opportunities and Diversity.
* We will welcome the opportunity to receive your feedback on the quality of our service to you.
* We will actively strive to improve our services based on your feedback and our own Quality Improvement measures.

Further information on our IAG programmes:

Music For Young People

12 Silver Street, Bury

BL9 0EX

Tel: 0161 222 6454

Email: info@mfyp.org  Web: www.mfyp.org

*\* This statement was last updated on 2nd September 2013*

IAG support is confidential in line with our Safeguarding duties: we are legally required to share any information that could prevent a young person being harmed

MFYP Ltd

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